

Complaints from the Public

All complaints regarding the school division for individuals employed by the board are to be directed to the appropriate staff member and officers as outlined in this manual at Bylaw 1-25 "Complaints Regarding Students or Employees" or to the superintendent. The individual making such complaints shall expect a courteous and prompt reply after an investigation has been made. The board shall be informed of such complaints when in the opinion of the superintendent:

1. They indicate a need for change in board policy;
2. They seem to represent fairly widespread concern in the community;
3. They raise substantive questions about the adequacy of any phase of educational program; or
4. They are of such magnitude as to cause undue damage to the image or reputation of the schools.

The complainant shall have the right to appeal any decisions of the superintendent to the board. The superintendent, upon request, will supply the board with a full report of the investigation and will make recommendations for the board's consideration.

Adopted by School Board: March 24, 1987
Amended by School Board: February 12, 1991